

Quality Policy

As a Quality conscious organization, FTS Logistics shall operate to achieve maximum customer satisfaction and Quality of Service.

These objectives will be implemented and carried out by:

- Development of our facilities and training of our personnel
- Ensuring cost effective Jobs, Services and Delivering it right first time
- Complying to all national regulatory requirements
- Optimizing resources and reducing waste

We shall meet our aims by:

- Understanding and meeting the aspirations of our customers, employers and employees
- Working as a team to meet these requirements
- Investing in the latest technology and equipment
- Continually improving our processes and services
- Taking individual responsibility for our actions
- By implementing the above policies, we endorse our commitment to carry out our business in the most professional manner

Faisal Tejani - *Chief Executive*

MAXIMISING PERFORMANCE AND POTENTIAL